

The Customer is *not* Always Right

Five people were in front of Jamie when she got into line at the clothing store, and the cashier was extremely slow. Jamie was relieved when it was *finally* her turn.

The cashier rang up Jamie's total, which was way too high, since Jamie had picked up sale items only. When Jamie questioned the cashier, the girl politely explained, "This is an Ellie blouse. If you look at the sales rack, you'll see it says that the sale is for Saxton blouses. I know they look similar, but as you can see on the label, this one is an Ellie."

Jamie immediately became irate. "I don't want any of it," she said as she flung the merchandise at the store clerk. Jamie then berated the clerk for not keeping the similar merchandise separated, not marking the sale items clearly, and not having enough cashiers. Before pivoting away in a huff, she stomped toward the door and glared at the other customers. "Watch out or they'll rip you off," she warned.

1. What was wrong with Jamie's attitude? What underlying sin contributed to it?
2. Read Judges 8:1–3. How does the underlying sin of the Ephraimites' actions compare to the underlying sin of Jamie's actions?
3. How will Jamie's bad attitude affect her ability to serve God effectively?
4. How can Proverbs 4:23 help you conquer any bad attitudes you might have?